

Amber Anderson Coaching Website Terms of Use

These Website Terms of Use ("Terms") govern your access to and use of amberandersoncoaching.com (the "Site"), operated by Grace and Grit, LLC, doing business as Amber Anderson Coaching ("AAC," "we," "us," or "our"). Please read them before using the Site. By using the Site, you agree to these Terms. If you do not agree, do not use the Site. Additional terms may apply when you book or purchase a service or use a particular tool; where those terms conflict with these Terms for that service or tool, the more specific terms govern.

1. What the Site offers

The Site provides information about AAC and its services, which may include individual coaching, leadership training, organizational engagements, educational materials, and interactive tools powered by artificial intelligence ("AI Tools"). Some services take place virtually and others may take place in person, including at a client organization's location. Descriptions on the Site are invitations to inquire or purchase under the terms presented for a particular offer. A submitted inquiry or booking request does not itself create a coaching or training engagement.

2. Coaching and training; professional boundaries

Coaching and leadership training are educational and developmental services. Site content and AI Tools do not provide medical, mental-health, legal, financial, or other licensed professional advice, diagnosis, or treatment. They do not create a therapist–patient, attorney–client, or similar professional relationship. If you need such assistance, consult an appropriate qualified professional. Do not use this Site or an AI Tool for emergencies or crisis support. If you are in immediate danger, contact local emergency services.

Your decisions and actions remain your responsibility. AAC does not promise a particular career, organizational, financial, health, or other outcome. Examples and testimonials describe individual experiences and are not guarantees of your results.

The scope, fees, payment timing, cancellation and rescheduling rules, deliverables, confidentiality commitments, and any travel or onsite arrangements for a paid engagement will be set out in the applicable booking terms, order, proposal, or signed client agreement. If an organization purchases services for its personnel, that agreement should identify the contracting client and who receives any reports or work product. These Website Terms do not replace those engagement terms.

3. AI Tools

If an AI Tool is available on the Site, it may generate text, analysis, questions, or recommendations based on information you provide. AI output can be incomplete, inaccurate, or unsuitable for your circumstances. Review and use it with your own judgment. AAC does not guarantee the accuracy, availability, or fitness of AI output for a particular decision.

Do not enter confidential employer or client information, trade secrets, personal information about another person, health information, or other sensitive material unless the tool expressly invites that type of information and explains how it will be handled. You must have the right to submit anything you enter. Information entered into an AI Tool may be processed by technology providers as described in our Privacy Policy and in any notice displayed with that tool. Do not treat an AI Tool as a private coaching session or use it to send urgent requests to AAC.

You may use AI output provided to you for your own lawful personal or internal business purposes, subject to these Terms and any tool-specific terms. The AI Tool may produce similar output for other users; AAC does not promise that its output is unique or free from third-party rights. You may not use the AI Tools to violate another person's rights, probe or disrupt the technology, or represent AI output as professional advice from AAC.

4. Intellectual property and permitted use

Unless otherwise stated, AAC or its licensors own the Site and its content, including text, training materials, graphics, designs, branding, video, and other materials. You may access and make reasonable copies of publicly available Site content for your own personal, noncommercial reference. You may not sell, republish, distribute, scrape, train a model on, or create a competing product from Site content without AAC's prior written permission, except as permitted by law. A purchase or booking does not transfer ownership of AAC's preexisting methods or materials. Your rights to use materials delivered under a paid engagement are governed by its separate agreement.

5. Information you submit

You retain any rights you have in information you submit through the Site. You grant AAC and its service providers permission to receive, store, process, and use that information as reasonably necessary to respond to your request, provide the feature or service you selected, maintain and secure the Site, and carry out the purposes described in the Privacy Policy. This provision does not give AAC permission to publish your name, likeness, testimonial, private coaching material, or submission in marketing; we would seek separate permission for that use.

Only submit information you have the right to provide. A contact form or AI Tool is not a secure channel for employer secrets or another person's sensitive information. If the Site offers a public comment feature, material you post there may be visible to others. AAC may remove content that violates these Terms or applicable law but is not obligated to monitor all submissions.

6. Acceptable use

You may not use the Site to violate law or another person's rights; harass or impersonate anyone; submit malicious code; interfere with security or operation; attempt unauthorized access; send unsolicited advertising; or collect Site data through automated means in violation of these Terms or applicable law. AAC may restrict access where reasonably necessary to protect the Site, its users, or its rights.

7. Privacy and third-party services

Our Privacy Policy explains our collection, use, sharing, and retention of personal information. The Site may link to or integrate third-party scheduling, video, payment, AI, or other services. Those providers may have their own terms and privacy notices. AAC is not responsible for independent third-party websites or services that it does not control. Review the terms presented when you leave the Site or use an integrated service.

8. Availability and disclaimers

We aim to keep Site information accurate and the Site available, but content and features may change or be interrupted. To the extent permitted by applicable law, the Site and its free content and tools are provided as available, without a guarantee of uninterrupted access, error-free operation, or a particular

outcome. Nothing in these Terms excludes a warranty or right that cannot legally be excluded. Terms for paid services are stated in the relevant client agreement or purchase terms.

9. Liability

To the extent permitted by applicable law, AAC is not responsible for losses caused by your use of free Site content or AI output in place of your own assessment or qualified professional advice, or by independent services outside AAC's control. Nothing in these Terms limits liability that cannot legally be limited. Any additional allocation of risk for paid coaching or training belongs in the applicable client agreement.

10. Changes and contact

We may update these Terms by posting a revised version with a new effective date. Changes apply prospectively from that date unless law requires otherwise. If a change materially affects a paid service or how previously collected information is used, the applicable agreement and law govern any additional notice or consent required. Your continued use of the Site after a change takes effect indicates acceptance of the revised Site Terms.

These Terms are governed by Michigan law, subject to any mandatory consumer protections that apply to you. Questions about these Terms may be sent to support@amberandersoncoaching.com.

Effective date: September 29, 2026